



Bus/Large Vehicle Parking Policy:

Bus drop off and parking is at the main entrance of the Equal Rights Heritage Center located at [1 Lincoln Street Auburn, NY 13021](#).

- Arriving from the south on Route 34:
 - Take a left off South Street onto William Street. At the four-way intersection, take a right. The Equal Rights Heritage Center entrance will be on the right, after the turn.

Arriving from the north on Route 34:

- Take a right onto Genesee Street. Then take a left at the first light onto William Street. At the four-way intersection, take a left. The Equal Rights Heritage Center entrance will be on the right, after the turn.

Arriving from the west on Route 20 (Genesee Street):

- Take a right onto William Street. At the four-way intersection, take a left. The Equal Rights Heritage Center entrance will be on the right, after the turn.

Arriving from the east on Route 20 (Genesee Street):

- Take a left onto William Street. At the four-way intersection, take a left. The Equal Rights Heritage Center entrance will be on the right, after the turn.

Reserved parking for buses and large vehicles is in front of the Equal Rights Heritage Center on Lincoln Street, pictured below.



After parking, passengers can disembark from their bus and make their way into the Equal Rights Heritage Center (ERHC), which contains accessible restrooms and accommodations.

From there, visitors will be greeted by Seward House staff who will introduce them to the house, explain the rules of the tour, and then walk them to the Museum. During this time, buses will remain parked in the designated parking spots pictured below. For additional information about offerings by the Equal Rights Heritage Center, we suggest contacting their location by phone at 315-258-9820 ahead of your visit. **Please alert your bus driver to these directions.**

Please feel free to pass the information below on to your group prior to their arrival at the Seward House, in hopes of making their visit as pleasant and enjoyable as possible.

SHM Visitation Policies:

- For the safety and durability of the collections, visitors are asked not to touch or handle artifacts — this includes the use of historic furniture. We also ask visitors to please not lean against doorframes or bookcases.
- Groups are asked to stay with their tour guide at all times.
- Please don't bring any outside food, gum, or drinks (besides water) inside the Museum.
- Large bags and backpacks are not permitted into the Museum. Please leave these bags in the car or in the designated bag space in the Museum's gift shop.
- The Museum does not assume responsibility for personal items left in the gift shop.
- The Museum invites visitors to take interior photographs while on tour. We ask that guests turn off their flash and do not disrupt the tour or guide by taking pictures.
- While the Museum invites visitors to use their cell phone as a camera, we ask that NO calls are taken from inside the Museum. All visitors should silence their ringtones before beginning the guided tour.

Visitors who do not abide by these rules may be asked to leave the tour.

Tips For Your Visit:

- The Museum has only one, unisex bathroom on premises. However, facilities are on premises at the ERHC at the start of the group tour.
- The Museum has a second floor & basement which are accessible only by staircase. Visitors who choose not to use the stairs can view interpretive videos of these spaces in the Museum gift shop area. Large print binders also are available for rotating exhibitions.
- The Museum DOES NOT have air conditioning. In the summer months, certain rooms can become stuffy & hot. The Museum's Gift Shop sells bottled water; however, visitors are encouraged to bring sealable water containers.
- After your tour, feel free to explore the grounds of our Museum using the free garden audio tour app, which is downloadable in our gift shop.

SHM Photography and Video Policy

Handheld cameras, video cameras, and camera phones are welcome in all public outdoor spaces as well as in the museum, subject to the following:

- Photographs and videos are for personal use only and may not be sold.
- Professional shoots, including wedding, engagement, and modeling, are not permitted unless approved in advance by museum staff.
- Natural light only; no flash or other supplemental light.
- Selfie sticks are welcome in public outdoor spaces only. To protect the art and for the safety and enjoyment of all visitors, selfie sticks are not allowed inside.
- Tripods, monopods, handheld microphones, and other external equipment are not permitted without prior staff approval.
- A safe distance must be maintained from all artwork, cases, platforms, and pedestals. Cameras must be kept a minimum of 18 inches away from objects.
- Photography and video of artworks on loan for changing exhibitions are sometimes prohibited by lenders. Please check at the entrances of changing exhibitions for any restrictions in those galleries.
- Where permitted, photography and video are subject to the same conditions described above.
- Outdoor sculptures and works of art displayed in the gardens may also be protected by copyright law.

Privacy and Visitor Experience

Please be mindful that your photography or video activities respect the needs and privacy of other visitors and do not distract staff or volunteers from their primary duties. The SHM reserves the right, in its sole discretion, to withhold and/or withdraw permission to photograph or videotape on its premises if it is a disruption and/or is perceived that it might endanger works of art or other visitors.

High-Resolution Artwork Images

Love a particular object display? High resolution scans can be purchased from the collections department. For further information please see www.sewardhouse.org/collections

Live-Streaming Video Apps

Live-streaming video apps such as Periscope and Facebook Live are not permitted without prior approval from museum staff.

Drones

For safety and security reasons, drones are not permitted at the SHM.

Use of the Seward House Museum Name, Mark, or Logo

Any commercial or other unauthorized use of any transmission, picture, film/type, writing, drawing, or other depiction or description of any SHM name, mark, or logo is prohibited without prior specific written approval of the Seward House Museum.

SHM-Sponsored Filming

The SHM may photograph, film, or videotape visitors for educational and promotional purposes. By visiting the SHM, you consent to the use of your likeness, voice, or video image for these purposes.